

# Contract Customer Benefits & Pricing

Below are the benefits and pricing differences between a YCG Contract Customer and a Non-Contract Customer. A contract customer has a **current calibration agreement on file.**

**REPAIRS**  
**Contract Customer Pricing**

Priority Repair – 2 week turn

\$40 Rush Fee (moves you to front of line)

\$25 Pick-up or delivery (\$50 round trip)

Invoiced NET-30

**REPAIRS**  
**Non-Contract Customer Pricing**

4 week turn

\$80 Rush Fee (moves you to front of line)

\$75 Pick-up or delivery (\$150 round trip)

Invoiced COD – Check must be presented to delivery tech when equipment is returned.  
Credit cards accepted.

**ON-SITE SERVICE**  
**Contract Customer Pricing**

\$150 On-site fee

\$90/hr, ½ hr minimum

Invoiced NET-30

**ON-SITE SERVICE**  
**Non-Contract Customer Pricing**

\$150 On-site fee

\$90/hr, 1 hour minimum

Invoiced COD – Check must be presented to tech when service is completed. Credit cards accepted.

**TRAINING**  
**Contract Customer Pricing**

**TRAINING IS OFFERED AT YCG'S FACILITY IN WILLIAMSPORT, PA**

\$80 E-type

\$100 SW type

\$148 V-type

\$28 Additional Device/Updates

INVOICED NET-30

**TRAINING**  
**Non-Contract Customer Pricing**

**TRAINING IS OFFERED AT YCG'S FACILITY IN WILLIAMSPORT, PA**

\$100 E-type

\$120 SW type

\$168 V-type

\$44 Additional Device/Updates

FULL PAYMENT PRIOR TO TRAINING

**SALES**  
**Contract Customers**  
5% discount on new & refurbished products.  
Contact YCG for your online coupon code!

